



# PRICELIST

- **Fast delivery in a wide network of pickup locations including boxes;**
- An ideal cost-effective solution for online stores and delivery of goods to customers;
- COD amount paid in 3 days.



Weight up to  
**50 kg**



Longest dimension  
**200 cm**



COD amount  
up to **CZK 1,000,000**



Compensation  
up to **CZK 1,000,000**

Balíkovna plus	SIZE CATEGORY (longest dimension up to)							
	S (35 cm)		M (50 cm)		L (100 cm)		XL (200 cm)	
	excl. of VAT	incl. of VAT	excl. of VAT	incl. of VAT	excl. of VAT	incl. of VAT	excl. of VAT	incl. of VAT
Price	<b>CZK 90.08</b>	CZK 109	<b>CZK 114.88</b>	CZK 139	<b>CZK 156.20</b>	CZK 189	<b>CZK 280.17</b>	CZK 339

**These prices also apply to contractual customers without a special price arrangement.** Special prices are available to contractual customers based on specific criteria for sending provided that the arrangement does not change the nature of the services.

# OVERVIEW AND PRICELIST FOR ADDITIONAL SERVICES, SURCHARGES AND REFUNDS AVAILABLE WITH BALÍKOVNA PLUS SERVICES

ADDITIONAL SERVICES	Price in CZK	
	excl. of VAT	incl. of VAT
Delivery to the Addressee Only	<b>16.53</b>	20.00
Insured Parcel	<b>41.32</b>	50.00
Cash on Delivery (COD – Remittance or No-Card COD)	<b>29.75</b>	36.00
Longer Collection Time at sender's request	<b>19.83</b>	24.00
Electronic notification for the sender	Free of charge	
Guaranteed Delivery Time on working days and Saturdays	<b>49.59</b>	60.00
B2B parcel	Free of charge	
<b>SURCHARGES</b>		
Additional posting requirements	<b>6.61</b>	8.00
Missing contact details	<b>3.31</b>	4.00
Declared value <b>up to CZK 50,000</b>	Free of charge	
Declared value <b>above CZK 50,000</b> – surcharge for each started <b>CZK 10,000</b> above this value	<b>14.05</b>	17.00
Cumbersome	<b>164.46</b>	199.00
Fragile	<b>29.75</b>	36.00
Reply Mail	<b>4.13</b>	5.00
Longer Collection Time at addressee's request	Free of charge	
<b>PRICE REFUNDS</b>		
Justified claims of late delivery for parcels with the additional service <b>Guaranteed Delivery Time on working days and Saturdays</b>	Price of Guaranteed Delivery Time on working days and Saturdays services	
<b>SPECIAL PRICES</b>		
Parcels weighing 31.5–50 kg	<b>412.39</b>	499.00
Change of Place of Delivery (Redirection)	<b>165.29</b>	200.00
– Monthly fee	Price of parcel size S + Declared Value + Cumbersome + Fragile services	
– One-off fee		

## PICKUP OF PARCELS AT SENDER

Price per parcel	Price in CZK (excl. of VAT)	Price in CZK (incl. of VAT)
1–20 parcels	<b>39.67</b>	48.00
21–40 parcels	<b>9.92</b>	12.00
Over 40 parcels	Free of charge	
Failed pickup attempt	<b>216.00</b>	261.36

## DATA FILES FROM T&T

	Price in CZK (excl. of VAT)	Price in CZK (incl. of VAT)
Service activation fee	<b>249.59</b>	302.00
Sending of data files	Free of charge	

## DISCOUNTS

- A.** Discount for more than one Balíkovna Plus parcel either sent to the same addressee at the same time or sent with the additional service Multiple Piece Consignment
- B.** Volume-related discount for posted monthly volume

**15% of the price of the parcel**

Volume of over	50	100	200	300	400	500	1,000
Discount in % of the price of the parcel	8 %	12 %	14 %	16 %	18 %	20 %	22 %

Any discount will be calculated **based on the price exclusive of VAT**.

## DETAILED INFORMATION ON ADDITIONAL SERVICES, SURCHARGES, REFUNDS AND DISCOUNTS

### B2B parcel

Service designed for exchanging parcels between businesses. The price includes a second delivery attempt in case the first attempt fails. 95% of parcels are delivered in D+1 (next-day delivery).

### Parcels weighing 31.5–50 kg

Parcels weighing 31.5–50 kg require a prior agreement with Balíkovna.

### Insured Parcel

The parcel may contain money, activated payment cards and other means of payment; vouchers for goods or services; bills of exchange, cheques and other securities; objects of cultural, artistic or collectible value regardless of their age and price; jewellery, precious stones, precious metals and products made of them, and other similarly valuable objects.

### Data Files from T&T

Data files with information on parcel tracking statuses will be provided under a prior written agreement.

### Cash on Delivery (COD – Remittance or No-Card COD)

The COD amount, specified by the sender, will be collected from the recipient on delivery of the parcel. It will then be remitted to the specified account of the sender or a person designated by the sender. No-Card Cash on Delivery services are only available to contractual partners.

### Delivery to the Addressee Only

The parcel will be delivered to the addressee only provided that the addressee is a natural person.

### Redirection

The delivery attempt will be made at the new address specified by the addressee other than the address written on the parcel. In addition to the flat-rate monthly fee, the basic price for the Balíkovna Plus size S parcel plus the surcharges for Declared Value, Cumbersome or Fragile services will be charged. In the case of Multiple Piece Consignment services, the price according to this clause will be charged for each parcel of the consignment. If the new delivery address is within the delivery area of the same delivery depot as before, the price of the Redirection services will not be charged. If the service is cancelled before the expiry of the period for which the service has been paid, only the price of service for whole months during which the Redirection service will no longer be provided will be refunded. The proportionate part, i.e. the price of the service paid for one month, is indivisible.

### Electronic notification for the sender

Electronic Notification for the Sender with information on the course of delivery of the parcel, sent by email.

### Guaranteed Delivery Time on working days and Saturdays

Guaranteed Delivery Time by 2 p.m. on the next working day. The sender may order delivery on Saturday if the parcel is sent on Friday.

### Fragile

If the weight of the consignment does not exceed 10 kg and its longest dimension does not exceed 50 cm, the sender may ask Balíkovna to handle it with special care in order to minimise the risk of damage during handling. The surcharge is charged for each piece of Multiple Piece Consignment parcels.

### Failed pickup attempt

If the sender has entered into a pickup agreement and fails to cancel an ordered pickup drive even though he has no parcel to pick up, the drive will be considered as a failed pickup attempt.

### Volume-related discounts

Volume-related discounts are provided for the total volume of Balíkovna Plus, Balíkovna, Parcel Delivery To Hand, and Parcel Delivery To Post Office parcels sent in a calendar month. If a consignment is posted with the additional service Multiple Piece Consignment, each piece in the consignment will be included into the monthly volume. Volume-related discounts are only available if a written contract has been concluded between the consignor and Czech Post.

Volume-related discounts are calculated as a percentage of the price exclusive of VAT of Balíkovna Plus, Parcel Delivery To Hand, and Parcel Delivery To Post Office parcels sent in a calendar month after deduction of any additional discounts. VAT will be added to the calculated discount.

The discount for the calendar month may only be claimed if the invoice (invoices) for the service are settled in time. The discount will be paid against an issued credit note.

### Missing contact details

Applies to contractual consignors with a price other than related to size category S, M, L, XL who do not provide addressee's contact details (at least one valid detail, such as mobile phone number in the format +420 xxx xxx or email address) for the purpose of sending Electronic Notification for the Addressee; the only exception are Reply Mail parcels.

### Cumbersome

Applies to contractual consignors. Does not apply to parcels weighing 31.5–50 kg. Applies to parcels with any of the following qualities:

- Any dimension exceeds 120 cm × 60 cm × 60 cm;
- The parcel has a distinctly irregular shape, spherical or conic shape, or contains protruding parts;
- The parcel does not have a strong wrapping, such as a cardboard box, strong envelope, strong plastic bag intended for transportation;
- The contents are not secured against movement.



## Reply Mail

If the addressee and Balíkovna agree that the price will be paid by the addressee after delivery of the parcel, the sender does not pay the price.

## Longer Collection Time at sender's request

The standard time for collection of a parcel at the post office is 7 days. This additional service makes it possible for the sender to extend the collection time to 15 calendar days.

## Longer Collection Time at addressee's request

The standard time for collection of a parcel at the post office is 7 days. This additional service makes it possible for the addressee to extend the collection time to 15 calendar days unless the sender has disallowed it. It also applies to Balíkovna services.

## Pickup of parcels at sender under an agreement

The service is available only to contractual customers. The total volume of all Balíkovna Plus, Balíkovna, Parcel Delivery To Post Office, Parcel Delivery To Hand, and International Commercial Parcel consignments picked up at one sender during one month. On top of the price of each consignment.

## Declared Value

Declared value is the maximum limit for compensation by Balíkovna. It is the value of the content of the parcel set by the sender. It also applies to Balíkovna services for Declared value up to CZK 50,000. It also applies to parcels with the additional service Multiple Piece Consignment.

## Multiple Piece Consignment

If the sender requests that several separately packed pieces (items), sent at the same time and addressed to the same addressee, be delivered together as one consignment, the consignment must be sent with the additional service Multiple Piece Consignment. A maximum 5 parcels may be sent together as one multiple piece consignment.

## Additional posting requirements

This applies to contractual consignors using Balíkovna and Balíkovna Plus services with a price other than related to size category S, M, L, XL who:

- a) provide posting data on paper;
- b) provide posting data only after the physical handover of parcels due to the consignor's fault;
- c) provide incomplete posting data that require manual handling by Balíkovna personnel.



This information is only a part of the Pricelist of Czech Post. The full version is available [HERE](#).