

3 STEPS to send a parcel via Penguin Box without the need to print an address label

1. WRITE THE POSTING CODE ON YOUR PARCEL

Go to balikovna.cz/poslat-balik or use the **Balíkovna mobile app**, fill in the shipping details, pay by card, and **write the posting code on the parcel**. Then drop it off at the nearest Penguin Box.

You can also use a Penguin Box to send parcels with items sold on **aukro** or **Vinted!**



3. PLACE THE PARCEL IN THE LOCKER AND CLOSE IT

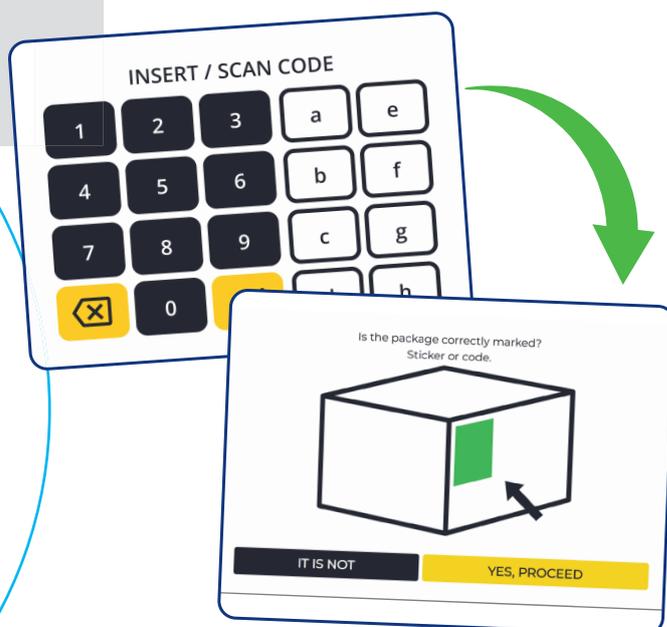
Once your code is verified, a free locker will open. Place the parcel inside, **close the locker**, and tap **DONE**. On the next screen, tap **CONFIRM**, and the parcel will be sent. You will then receive an email with a summary of the shipment.



2.

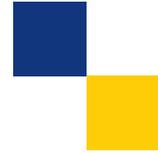
AT THE PENGUIN BOX,
MANUALLY ENTER THE
POSTING CODE

Once the posting code is entered, confirm that the parcel is correctly labelled, and a locker will open.





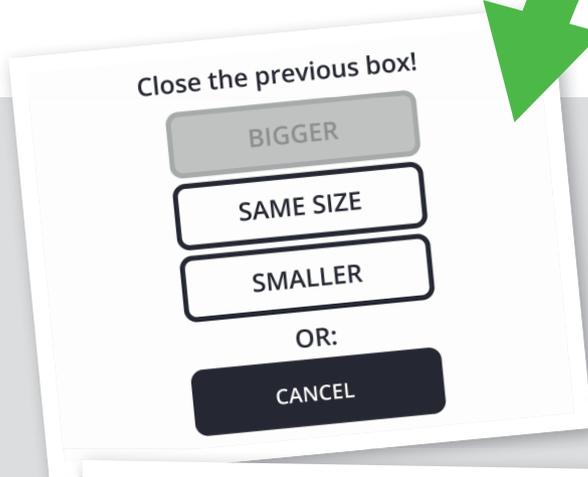
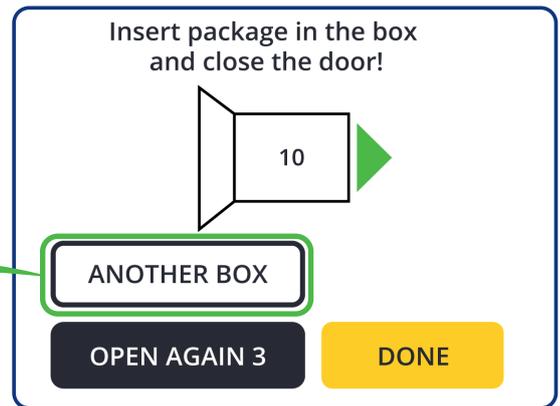
WHAT TO DO if...



YOU NEED A BIGGER LOCKER

If the parcel **does not fit the open locker**, tap **ANOTHER LOCKER** on the Penguin Box screen. A screen will appear showing available lockers.

Choose a locker based on the size of your parcel and follow the instructions on the screen.



NO LOCKER SIZE FITS YOUR PARCEL

Is there no available locker size that fits your parcel? In this case, select **NONE SUITABLE**. The sending will be cancelled and a confirmation will appear on the screen. You will then be able to **send the parcel from another Balíkovna location or box.**

